

PRIVACY POLICY

WEDA.in | Effective Date: 07 October 2026

1. INFORMATION WE COLLECT

Depending on how you use our Website, we may collect the following information:

a. Personal Information

When you create an account, place an order, or contact us, we may collect: Name; Mobile number; Email address; Billing and delivery address; Order and purchase details; and information you voluntarily provide when contacting us.

b. Payment Information

Payments may be processed through third-party payment service providers. WEDA does not normally store your complete debit card, credit card, UPI, banking or other payment credentials on its own systems. Payment information may be collected and processed directly by the applicable payment service provider according to its own privacy and security practices.

c. Website Usage Information

When you use our Website, certain technical information may be collected automatically, such as IP address, browser and device information, pages visited, date and time of visits, Website interaction and usage information, and cookies and similar technologies.

2. HOW WE USE YOUR INFORMATION

We may use the information collected to: process and fulfil your orders; arrange delivery of products; confirm orders and provide order updates; respond to customer enquiries and support requests; manage your account and shopping cart; process payments through authorised payment service providers; improve our products, services and Website; maintain Website security and prevent misuse or fraud; comply with applicable legal and regulatory requirements; send service-related communications; and send promotional communications where permitted and, where applicable, with your consent.

3. COOKIES

Our Website may use cookies and similar technologies to improve your browsing and shopping experience.

Cookies may help us keep items in your shopping cart, remember certain preferences, understand how visitors use our Website, and improve Website functionality and performance.

You may be able to control or disable cookies through your browser settings. However, disabling certain cookies may affect some Website functionality.

4. SHARING OF INFORMATION

We do not sell or rent your personal information to third parties.

We may share necessary information with trusted service providers who help us operate our business, including payment processing providers, delivery and logistics partners, Website/hosting/technology service providers, customer support and communication service providers, and professional or legal advisers where necessary.

Such information will be shared only to the extent reasonably necessary for the relevant service or legal purpose.

We may also disclose information where required by applicable law, legal process, government authority, or to protect the rights, safety and security of WEDA, our customers, or others.

5. DATA SECURITY

We take reasonable administrative, technical and organisational measures to protect your personal information from unauthorised access, misuse, alteration, disclosure or loss.

However, no method of transmission over the internet or electronic storage can be guaranteed to be completely secure.

6. THIRD-PARTY SERVICES

Our Website may use third-party services such as payment gateways, delivery services, analytics tools, communication services or other technology providers.

These third parties may process information in accordance with their own privacy policies and terms. We encourage you to review the privacy policies of such third-party service providers where appropriate.

7. DATA RETENTION

We retain personal information only for as long as reasonably necessary for the purposes described in this Privacy Policy, including fulfilling orders, maintaining business and transaction records, resolving disputes, preventing fraud, and complying with applicable legal requirements.

When information is no longer required, it may be securely deleted or anonymised, subject to applicable legal and operational requirements.

8. YOUR RIGHTS AND CHOICES

Depending on applicable law, you may have rights regarding your personal information, including the ability to request access to personal information we hold about you; request correction of inaccurate information; request deletion of information where legally applicable; withdraw consent where processing is based on consent; and opt out of promotional communications.

You may continue to receive essential service communications relating to your orders, account or transactions even if you opt out of promotional communications.

To exercise any applicable privacy right, you may contact us using the details provided below.

9. CHILDREN'S PRIVACY

Our Website is intended for general users and is not specifically directed at children.

We do not knowingly collect personal information from children in violation of applicable law. If you believe that a child has provided personal information to us improperly, please contact us so that appropriate action can be taken.

10. LINKS TO OTHER WEBSITES

Our Website may contain links to third-party websites, payment services, social media platforms or other external services.

WEDA is not responsible for the privacy practices, content or security of such third-party websites. We recommend reviewing their respective privacy policies before providing personal information.

11. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our business, Website, services, technology or applicable legal requirements.

Any updated Privacy Policy will be published on this page with a revised Effective Date. We encourage you to review this page periodically.

12. CONTACT US

If you have any questions, concerns, requests or complaints regarding this Privacy Policy or the handling of your personal information, please contact us:

WEDA

Email: wedaindia@gmail.com

Phone: +91 98408 66238

Website: www.weda.in

We will make reasonable efforts to respond to privacy-related enquiries within a reasonable period.

WEDA

Self Help. | Not Charity.